

## Change Management Courses

### Get in touch



Call us today:  
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Our Change Management courses will equip you with a comprehensive understanding of the challenges of Change Management, why change happens, how it happens and what needs to be done in order to overcome resistance to change. The courses provide ample opportunity to apply models, tools and techniques to a variety of scenarios and lay a firm grounding for you to apply the approaches and techniques in the workplace. We provide pre-course materials and activities to enable you to prepare for the courses so that you can take full advantage of the trainer's knowledge and guidance. The successful completion of the Foundation and Practitioner examinations will give you a recognised Practitioner qualification. Maven is a Registered Education Provider for PMI and this course carries 27 Professional Development Units (PDUs).

#### By the end of this course you will be able to:

- Define what change means in a work environment and examine its impact on individuals, teams and the organisation as a whole
- Describe the impact of change on individual and team productivity, including an overview of the learning cycle, learning styles and personality types
- Explore team dynamics, the criteria for effective teams and the effect change initiatives can have on team productivity
- Analyse how different organisation types are affected by change
- Consider various models of organisational change and state how best to apply them to a project scenario
- Investigate the role of the leader, how to manage resistance to change
- Specify how to apply Change Management approaches and techniques to the management of change within your organisation
- Undertake the Foundation and Practitioner examinations



Delegates give up their valuable time to train with us and we promise to give nothing less than our very best to ensure they achieve their learning goals. We strive to provide the best opportunity to join our ranks of successfully qualified delegates – our above national average pass rates for accredited courses stand as a testament to our commitment to maintaining a quality service.

> Why choose Maven?

- PRINCE2® Foundation and Practitioner
- MSP® Foundation and Practitioner

> Learning Objectives

> Follow-on courses

### Individual Change

- Learning what happens when individuals experience change
- Identifying what factors affect an individual's response to change
- Being aware of how personality affects an individual's relationship with change
- Recognising how and why individuals resist change
- Focusing on coaching individuals through change
- How to employ active listening and feedback tools and techniques

### Team Change

- Focusing on improving team effectiveness
- Understanding how teams change and develop
- Learning about leadership issues in team change, with focus on the team leader's role
- How team change impacts organisational change
- Learning the skill of facilitation and the process of action learning

### Organisational Change







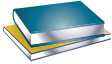











- Identifying key metaphors of organisational change and how they link to Change Management
- Recognising your own assumptions about how organisational change works
- Learning and critically evaluating different models of organisational change
- Beginning to build an integrated model of the organisational change process

### Leadership and Change

- Understanding the relationship between leadership style and change
- Understanding the effects of different leadership styles on the change process
- Learning about the different leadership roles in the change process
- Developing a personal action plan to respond to the demands of leading change
- Understanding the importance and process of Stakeholder Engagement

> Course Content

## Change Management Course Structure

	Duration	Pre-requisites	Pre-course	Exam format	What's included in the price?			
					Lunch 	Exam fees 	Course materials 	Course manual 
Foundation	3 days - Mon-Wed (Fri-Sun weekend course)	None		1-hour, MC, closed-book, 60 questions 1 mark each Pass mark 50%				
Foundation and Practitioner	5 days - Mon-Fri (Foundation: Fri-Sun (week 1)/ Practitioner: Sat-Sun (week 2))	Delegates must complete the Foundation exam in order to progress to Practitioner level.		3 hour, OTE, 4 questions, 20 marks each Pass mark 50%				

MC - Multiple Choice  
OTE - Objective Testing Exam